HOMELESSNESS IN LOS ANGELES: A CASE-BASED EVALUATION OF CAPACITY-BUILDING STRATEGIES

INSTITUTIONAL CAPACITY BUILDING

Coalition Provisional Authority (CPA) in Iraq from 2003-2004

Strategic Planning

- Central authority is required
- Consider all possible contingencies and develop plans to deal with them
- Organization-building must take place before the planning process begins

Interagency Relationships

- "Feedback loops" must exist to challenge existing plans and to create new ones
- Open, easy communication must be facilitated across organizational sub-agencies
- Foster clear interagency divisions of labor so that tasks are not unnecessarily duplicated

Case Studies at the National Level

Obamacare Americorps

Personnel

Create pre-service educational programs at partner universities or non-profits to educate participants about the socioeconomic and political factors of the homeless community that they will serve, incentivize participants by creating tuition remission programs

Create a partnership with hospitals that house Graduate Medical Education (GME) to increase personnel while simultaneously providing a medical education to residencies

Oversight Committee

Implement an oversight committee to ensure the influx of funding is allocated appropriately

Release consistent evaluations on goals and outcomes to the public in order to increase the effectiveness of expanding programs

Evaluations

New York

Use quantitative measures to aid the judicious allocation of resources to provide cost effective strategy for capacity building

San Francisco

Digital integration of homeless data and services will aid the development of unified mitigation strategies

Emphasize and provide legal services and rent assistance programs