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Managed Software Center is an application that provides Information Technology specialists and departments with the ability to manage hundreds of workstations simultaneously. What does that mean? Simply put, Managed Software Center allows your IT department to deliver software updates, patches, and security policies to all computers that are connected to the network, simultaneously. Managed Software Center requires very little interaction from a user perspective. Managed Software Center is installed on your system and delivers the system updates, as needed.

**Enrollment and Installation**

Open a web browser and navigate to https://m.meraki.com. The Setup screen displays.
To begin the Managed Software Center setup and installation process, enter your network ID into the field. Your network ID is: 065-075-3665.

After entering your network ID, select the Register button. The Credentials screen displays.
Enter your USC NetID in the *Username* field. Your USC NetID is the portion of your email address that appears before the @ symbol. For example, if your USC email address were jdoe@usc.edu, your USC NetID would be jdoe. In the *Password* field, enter your Dornsife password. This is the password with which you log into your Dornsife-managed computer.

Next, select the *Login* button. Your setup information is verified and registration is completed.

The Managed Software Center will now enroll your device in the system and make initial changes to your computer. Select the *Continue* button.
Continue the enrollment and configuration process by selecting the **Install** button.

![Image of the installation process](image)

You will be prompted for your username and password. Enter the username and password with which you log into your computer. Then, select the **OK** button.

![Image of the login process](image)
Continue the enrollment and configuration process by selecting the **Continue** button.

The Managed Software Center will confirm your that you want to continue with the enrollment and configuration process. Select the **Install** button.
The Managed Software Center completes the enrollment and initial changes part of the installation process.
Next, open a web browser, navigate to [mydornsife.usc.edu](http://mydornsife.usc.edu) and log into the myDornsife portal.

### Dornsife Applications

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After the portal displays, select **Download Software** from the *Personal Tools* section of the screen. The *Download Software* screen displays.

Select the **Download** link adjacent to Managed Software Center. The package file will begin to download.
After the download completes, double-click the package file to begin the installation. The package file is, most likely, located in your Downloads folder. The *Introduction* screen displays.

Select the **Continue** button to be guided through the installation process. Next, you will be prompted to verify the location to which the application will install. Select the **Continue** button.
The *Installation Type* screen displays. Select the **Install** button to continue.

On the *Installation Type* screen, select **Install** to continue the installation process.

You will be prompted for your username and password. Enter the username and password with which you log into your computer. Then, select the **OK** button.
A warning screen displays a notification that your computer will need to reboot after the installation has completed. Select the **Continue Installation** button.

The installation completes. Select the **Restart** button to finish the installation and reboot your computer. After your computer reboots, select the **Managed Software Center** icon, located in the dock.
Launch the Managed Software Center. Managed Software Center will check for updates the first time the application launches.

Select the Update button to install the required Managed Software Center program updates.

The Managed Software Center must restart again, to finish installing the update. Select Log out and update to finish the process.

The setup and installation process is now complete. Contact Technical Support at Dornsife if you encounter any issues.
USING THE MANAGED SOFTWARE CENTER

The Managed Software Center provides the ability to download software applications for use on your computer. You can also view the applications you have previously downloaded.

To begin, launch the Managed Software Center by selecting the application icon, located in the dock.

The Software Section

The Managed Software Center launches. The Software section displays, by default.
The Software section displays the software that is available for download. Select the INSTALL button that corresponds to the application you want to install. The Managed Software Center will download and install the application.
The application downloads and installs. The status of the application is now shown as "Installed."

If you want to remove an application after you have installed it, return to the Managed Software Center and select the REMOVE button.

Repeat these steps to install or remove additional software applications.
The Categories Section

The Categories section of the Managed Software Center provides the ability to view the different application categories, such as Web Browsers, Standard Applications, etc. The applications that fall into each category are displayed within that section. Select the application’s name from the list to install or remove the application from your computer.
The My Items Section

The My Items Section displays a list of all the applications you have installed using Managed Software Center. This provides a quick way to access the uninstall or remove functionality, when you need to remove an application.

To uninstall a listed application, select the REMOVE button. The application will uninstall.
The Updates Section

The *Updates* section of the *Managed Software Center* lists all available and required updates for computer software that you have downloaded through the *Managed Software Center*.

When updates are available, they will be listed on this screen. To check for available updates, select the **CHECK AGAIN** button, on the right side of the screen.
Using the Quick Links

The *Quick Links* menu, located on the right side of the screen, provide the ability to launch the Dornsife website, view software documentation (Help files), request a software license, or submit a service request. You can also select the drop-down menu to re-sort or filter the applications that are being displayed.

If you do not see a particular software application which you require, select Request Software Licenses. This will display a pre-addressed, blank email to our IT Purchasing department. Type your request into the body of the email and send the email, for further assistance.

Repeat these steps, as needed.
To use the Managed Software Center, your computer must be running OS X 10.9 or later.
CONTACT DORNSIFE TECHNOLOGY SERVICES

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